

Legrand Australia Standard Terms and Conditions of Sale

1 Definitions and interpretation

1.1 In these terms and conditions:

Agreement means the agreement between Legrand Australia and the Purchaser comprising these terms and conditions, any Order accepted by Legrand Australia and any trade credit contract between the parties (including any credit application completed by the Purchaser).

Australian Consumer Law means Schedule 2 to the *Competition and Consumer Act 2010* (Cth).

Consumer means a "Consumer" as that term is defined in section 3 of the Australian Consumer Law.

Consumer Contract means a contract for the supply of goods or services to a Consumer.

Consumer Guarantee means a guarantee provided under Division 1 of Part 3-2 of the Australian Consumer Law.

Legrand Australia means Legrand Australia Pty Limited (ABN 31 000 102 661).

Loss means any loss, liability, cost, expense, damage, charge, penalty, outgoing or payment.

Order has the meaning given in clause 3.1.

Order Confirmation has the meaning given in clause 3.1.

Products means all goods offered to or supplied to the Purchaser by Legrand Australia.

Purchaser means any person or entity to whom Legrand Australia supplies or offers to supply Products.

Related Bodies Corporate has the same meaning as in section 50 of the Corporations Act 2001 (Cth).

Standard means an applicable standard or specification for a particular Product which is published by Legrand Australia or mandatory under applicable laws or both.

Taxes has the meaning given in clause 4.3(b).

Warranty Information Sheet means each document which forms part of these terms and conditions and which contains information Legrand Australia provides to Purchasers in respect of its products from time to time who are also Consumers under applicable provisions of the Australian Consumer Law.

2 Application of terms and conditions

2.1 Nothing in these terms and conditions excludes, restricts, modifies or limits the application of the Australian Consumer Law to the extent it applies to any transaction arising under these terms and conditions.

2.2 These terms and conditions apply to:

- (a) all quotations, offers and purchase orders made or accepted by Legrand Australia

(in accordance with clause 3.1 or 3.2) and;

- (b) all Products sold or otherwise supplied by Legrand Australia to a Purchaser where the parties have agreed that these terms and conditions apply.

2.3 So far as applicable, these terms and conditions also apply to the provision of any services accompanying the supply of, or provided in relation to, Products under clause 2.2 and, where the context allows, any reference to the sale or supply of Products includes the provision of such services.

2.4 These terms and conditions may not be varied or cancelled unless agreed in writing by Legrand Australia and the Purchaser.

2.5 Other than these terms and conditions, any conditions or other terms which are set out in any offer, purchase order or other document submitted by or on behalf of the Purchaser are expressly excluded.

3 Orders

3.1 Each Purchaser's order must be in writing (**Order**) and will be binding on Legrand Australia only if Legrand Australia gives written acknowledgement of its acceptance to the Purchaser on these terms and conditions (**Order Confirmation**).

3.2 Despite clause 3.1, if Products are supplied by Legrand Australia without an Order Confirmation, Legrand Australia's conduct in accepting and fulfilling an Order will be deemed to constitute the Order Confirmation and Legrand Australia's invoice will constitute evidence of the Order Confirmation.

3.3 If Legrand Australia does not provide an Order Confirmation to the Purchaser, or perform the Order (in accordance with clause 3.2), within 30 days of the date of the Order, Legrand Australia will be deemed to have rejected the Order.

4 Prices and payment

4.1 The prices of the Products are those set out in Legrand Australia's then-current applicable price list at the date the Order is submitted, unless otherwise agreed by Legrand Australia and the Purchaser (such as in a current pricing file prepared by Legrand Australia for the Purchaser or in a current quote provided by Legrand Australia to the Purchaser). Legrand Australia reserves the right to change prices for its Products and any applicable price list (by giving no less than 30 days' notice) by way of email but no such change will apply to any Order which has already been provided by the Purchaser to Legrand Australia.

4.2 If at any time the credit standing of the Purchaser, in the opinion of Legrand Australia, is at risk or has been impaired then as a condition of accepting any Order Legrand Australia may require payment of the price in full prior to Legrand Australia delivering the relevant Products or providing the Services and the Purchaser may withdraw their Order if they do not agree to pay the price in full prior to Legrand

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- (a) by agreeing to these terms and conditions (in particular, by virtue of clause 8) the Purchaser grants a security interest pursuant to the PPSA to Legrand Australia in any Products supplied by Legrand Australia to the Purchaser and any proceeds of the sale of such Products;
- (b) Legrand Australia may register on the Personal Property Securities Register (“PPS Register”) a security interest or purchase money security interest (“PMSI”) in the Products and any proceeds of the sale of such Products; and
- (c) Legrand Australia may, on demand, obtain reimbursement from the Purchaser for all costs and expenses incurred by Legrand Australia in relation to registering, maintaining or releasing any financing statement or financing change statement (each as defined in the PPSA) in respect of any security interest or PMSI under these terms and conditions.
- 9.2 The Purchaser undertakes:
- (a) promptly to do all things, sign any further documents and provide any further information (which information the Purchaser warrants to be complete, accurate and up-to-date in all respects) which Legrand Australia may reasonably require to enable it to perfect, and maintain the perfection of, its security interest or PMSI (including by registration of a financing statement or financing change statement on the PPS Register);
- (b) not to register a financing statement or financing change statement in respect of the Products without Legrand Australia’s prior written consent; and
- (c) to give Legrand Australia no less than 14 days’ prior written notice of any proposed change in the Purchaser’s name, ACN, ABN, address or contact details.
- 9.3 The Purchaser waives its right under section 157 of the PPSA to receive notice of any verification of any registration pursuant to the PPSA.
- 9.4 To the extent the law permits:
- (a) for the purposes of sections 115(1) and 115(7) of the PPSA:
- (i) Legrand Australia need not comply with sections 95, 118, 121(4), 125, 129(2), 129(3), 130, 132(3)(d), 132(4) or 135 of the PPSA; and
- (ii) sections 142 and 143 of the PPSA are excluded;
- (b) for the purposes of section 115(7) of the PPSA, Legrand Australia need not comply with sections 132 and 137(3) of the PPSA; and
- (c) the Purchaser agrees not to exercise its rights to make any request of Legrand Australia under section 275 of the PPSA, to authorise the disclosure of any information under that section or to waive any duty of confidence that would otherwise permit non-disclosure under that section.
- 10 Inspection and return of Products**
- 10.1 The Purchaser must inspect all the Products on delivery for any damage, or any issues with the Products.
- 10.2 If the Purchaser identifies an issue with the Products, the Purchaser must submit a warranty return application to credit.claims@legrand.com.au (**Claim**) within 14 days of the date when such issue appeared or ought to have been discovered. On receipt of the Claim, a goods return authority (**GRA**) will be issued and the Purchaser must organise the return of the Products (at Legrand Australia’s cost), in full with a copy of the GRA.
- 11 Warranty for defective Products**
- 11.1 Subject to clauses 12.1 and 12.2, Legrand Australia undertakes that if Products are found upon inspection by or on behalf of Legrand Australia that do not conform to a Standard or are otherwise defective in materials or workmanship, Legrand Australia will, at its option:
- (a) replace or repair the Products;
- (b) bring the Products into conformity with the Standard;
- (c) take back the Products found not to conform to the Standard or which are otherwise defective and refund the appropriate part of the purchase price; or
- (d) pay for the cost of replacement or repair of the Products.
- provided that the liability of Legrand Australia will never exceed the purchase price of the Products.
- 11.2 Subject to clauses 12.1 and 12.2, if any Products are damaged during transportation or delivery by Legrand Australia’s carrier or do not comply with the description on the relevant Order, Legrand Australia will accept return of those Products and will credit the Purchaser with any amount which it has paid for them.
- 11.3 Clauses 11.1 and 11.2 apply only if:
- (a) any alleged defect or damage to the Products occurred within 12 months of the date of their installation or 18 months from the date of their purchase from Legrand Australia, whichever is the earlier;
- (b) the Products have been properly handled, stored and maintained and any instructions by Legrand Australia in relation to the Products and their installation and use (including operating instructions which specify applicable operating and environmental conditions for particular Products) have been fully observed;

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- (c) the Purchaser gives written notice to Legrand Australia of the alleged defect in respect of the Products, such notice to be received by Legrand Australia within 14 days of the date when such defect appeared or ought to have been discovered;
- (d) the Products, being Products of the kind referred to in clause 11.2, are unsoiled and returned unopened to Legrand Australia accompanied by an itemised list including the batch number and the relevant statement date and number;
- (e) the Purchaser gives Legrand Australia a reasonable opportunity to inspect the Products; and
- (f) the Purchaser makes no further use of the Products after the Purchaser discovers or ought that they were defective.
- 11.4 Clause 11.1 does not apply:
- (a) to the extent the Products are damaged due to acts of the Purchaser which are inconsistent with the proper use and care of the Products or due to the Purchaser mishandling the Products after risk passes to the Purchaser in accordance with clause 8.1;
- (b) to the extent the Products have been subjected to abnormal use (including excessive vibration, short circuiting, excessive voltage, interrupted or uneven power supply and negligent operation);
- (c) to the extent any Products have been repaired, altered or replaced by anyone other than Legrand Australia or its authorised representatives;
- (d) to the extent defects or damage to any Products are attributable to their installation or assembly by any third party;
- (e) to defects or damage arising from normal wear and tear; and
- (f) to any components of the Products which are not manufactured or supplied by Legrand Australia or any one of its Related Bodies Corporate.
- 11.5 Certain Products manufactured and supplied by Legrand Australia (including lamps) are specified to have a nominal life or rating. Subject to clauses 12.1 and 12.2, Legrand Australia does not warrant and will not in any circumstance be liable for defects or failures in any such Products or for any reduction in any such Products' nominal life or rating attributable to external factors such as vibration, interrupted or uneven power supply or excessive voltage.
- 11.6 The warranty contained in this clause 11 is personal to the Purchaser and may not be assigned except with the prior written consent of Legrand Australia.
- 11.7 Legrand Australia reserves the right to provide express warranties direct to end-users of Products. Such warranties may vary or extend the term of available warranty protection and may also be subject to different conditions than are set out in this clause 11.
- 11.8 The warranties given in this clause 11 should be read in conjunction with the Warranty Information Sheet (if applicable). To the extent of any inconsistency between the provisions of this clause 11 and the Warranty Information Sheet, this clause 11 will apply in priority.
- 12 Exclusion of liability**
- 12.1 Nothing in these terms and conditions excludes, restricts or modifies, or is intended to exclude, restrict or modify, any guarantee, condition, warranty, right or liability implied by law, or any guarantee, condition, right or liability imposed under the Australian Consumer Law which cannot lawfully be excluded, restricted or modified.
- 12.2 If the Purchaser is a Consumer and the goods or services acquired are of a kind ordinarily acquired for personal, domestic or household use or consumption, then Legrand Australia notes the following:
- Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.*
- 12.3 If the Purchaser is a Consumer and acquires goods or services under these terms and conditions that are not for personal, domestic or household use or consumption, then to the extent permitted by the Australian Consumer Law, Legrand Australia's liability to the Purchaser in connection with any breach of the Consumer Guarantees in respect of those goods or services is limited, at Legrand Australia's option, to any one or more of the following:
- (a) in the case of goods, the replacement of the goods or resupply of equivalent goods, repair or payment of the cost of replacement or repair of the goods; and
- (b) in the case of services, supplying the services again or payment of the cost of having the services supplied again.
- 12.4 Without limiting and subject to clauses 12.1 and 12.2, neither party shall have any liability to the other party in connection with the Agreement for any economic, indirect or consequential loss, including loss of profit, loss of income, loss of contracts or business and loss of data.
- 12.5 Subject to clause 12.4, in the case of goods or services which are not supplied by Legrand Australia under a Consumer Contract, Legrand Australia's maximum aggregate liability for any cause and under any head of liability in connection with the Agreement will not in any circumstances exceed the total price paid by the Purchaser for those goods and services.

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- 12.6 Subject to clauses 12.4 and 12.7, the Purchaser's total maximum aggregate liability for any cause and under any head of liability in connection with the Agreement will not in any circumstances exceed the total price paid by the Purchaser for those goods and services.
- 12.7 Clause 12.6 does not apply in relation to any claim which Legrand Australia may make against the Purchaser in respect of the Purchaser's obligation to pay the price.
- 12.8 To the full extent permitted by law, these terms and conditions describe the full extent of Legrand Australia's obligations and liabilities in respect of the supply of the Products and, except as expressly stated or referred to herein (including clauses 12.1 and 12.2) or as otherwise specifically provided in writing by Legrand Australia, there are no guarantees, conditions, warranties or other terms that bind Legrand Australia nor will Legrand Australia otherwise be liable in contract, tort (including negligence) or for breach of statutory duty for any loss, damage, cost or expense of any kind.
- 13 Product specification and discontinuance**
- Legrand Australia reserves the right to:
- discontinue Products;
 - substitute comparable products; and
 - modify the design, specifications and Standards (other than mandatory Standards) applicable to any of its Products,
- at any time including during the currency of these terms and conditions and, in each case, without incurring any liability or other obligation to the Purchaser but no such discontinuance, substitution or modification will apply to any Order which has already been accepted by Legrand Australia.
- 14 Termination**
- 14.1 Legrand Australia may terminate the Agreement, or suspend or cancel any current Order, by written notice to the Purchaser if the Purchaser does not pay any amount in accordance with these terms and conditions and the Purchaser has not remedied the failure to make payment within 7 days of receiving notice of the failure to make payment.
- 14.2 Either party may terminate this Agreement, or suspend or cancel any current Order, by written notice to the other if:
- the other party commits or allows to be committed a material breach of these terms and conditions which is capable of remedy and does not within 21 days of receiving a written notice from the first mentioned party remedy that breach;
 - the other party commits a material breach of these terms and conditions which cannot be remedied;
 - subject to applicable law, the other party becomes, or resolves to become, subject to external administration or proceedings under Chapter 5 of the Corporations Act 2001 (Cth); or
- (d) an event of the kind described in clause 8.7 occurs in respect of the other party.
- 14.3 Upon the expiration or termination of this Agreement or the suspension or cancellation of any Order for any reason, the Purchaser must promptly pay all amounts owing to Legrand Australia under this Agreement.
- 15 Dispute Resolution**
- 15.1 If a dispute or difference arises between Legrand Australia and the Purchaser in respect of any fact, act, matter or thing arising out of or in connection with these terms and conditions and one party requires the dispute to be resolved, then that party shall promptly give the other party a written notice giving details of the Dispute.
- 15.2 Within 14 calendar days of a party receiving a notice referred to in clause 15.1, Legrand Australia and the Purchaser and/or their delegates must meet and attempt to resolve the dispute in good faith.
- 15.3 If, within 14 calendar days of the meeting referred to in clause 15.2, the dispute is still not resolved, then, either party may proceed to litigation.
- 16 Force majeure**
- Neither party will be liable for any Loss or damage caused by delay in the performance or non-performance of any of its obligations occasioned by any cause whatsoever that is beyond its reasonable control including: Act of God; war; civil disturbance; pandemics or epidemics; requisitioning by governments or public authorities; governmental restrictions; prohibitions or enactments of any kind; import or export regulations; strikes; shipping and transport delays; lock-outs or other industrial disputes (whether involving its own employees or those of any other person); difficulties in obtaining the Products or materials; breakdown of machinery; fires; or accidents.
- 17 Intellectual property**
- 17.1 Legrand Australia for and on behalf of itself, its Related Bodies Corporate and its licensees (if any) reserves ownership and intellectual property rights in all inventions, names, illustrations, drawings, plans, specifications, formulas and documents relating to the Products. Nothing in these terms and conditions operates or is intended to deny Legrand Australia, its Related Bodies Corporate or its licensees, or confer on the Purchaser, such rights or any other intellectual property rights in the Products.
- 17.2 If a third party asserts a claim for breach of its intellectual property rights arising from the supply or use of the Products the Purchaser will immediately inform Legrand Australia and Legrand Australia will be solely responsible for the defence, resolution and settlement of any such claim. The Purchaser will at Legrand Australia's cost and request render such reasonable assistance as Legrand Australia requires in defending any such claim. In no

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circumstances will the Purchaser acknowledge or concede the validity of any such claim except with Legrand Australia's express written consent. If any such claim against Legrand Australia succeeds, Legrand Australia will at its option use its best endeavours to obtain a right to use or license any such intellectual property rights or modify the Products or replace them at its cost.

- 17.3 The Purchaser will indemnify Legrand Australia for any Loss incurred by Legrand Australia as a result of any claim by a third party in relation to the Products to the extent the claim arises from any materials, intellectual property, requirements or specifications provided by the Purchaser, including the use of the Purchaser's designs, logos, trade marks and techniques in the manufacture, production and labelling of the Products.
- 17.4 In this clause 17 a reference to intellectual property rights includes patents, trade marks, copyright, registered designs and licences and applications in respect of any of the above.

18 Assignment

A party may only assign any rights or obligations under this Agreement with the prior written consent of the other party.

19 Waiver

No neglect, delay or indulgence on the part of Legrand Australia in enforcing these terms and conditions will prejudice the rights of Legrand Australia or be construed as a waiver of any such rights.

20 Severability

If any part of these terms and conditions (including any provision, part, paragraph, phrase or word) is illegal, invalid or unenforceable it will be read down so far as necessary to give it a valid and enforceable operation or, if that is not possible, it will be severed from these terms and conditions, but in any event the remaining provisions will remain in full force and effect.

21 Governing law

This Agreement and these terms and conditions are governed by and must be construed in accordance with the laws which apply in the State of New South Wales. The parties submit to the non-exclusive jurisdiction of the courts of that State and the Commonwealth of Australia in respect of all matters or things arising out of these terms and conditions and any other provision of this Agreement.

22 Privacy policy

Legrand Australia's Privacy Policy and Credit Reporting Policy are on our website at legrand.com.au. The Purchaser and its directors, partners or proprietors:

- (a) consent to the collection, use and disclosure of the personal information and credit information for the purpose of Legrand Australia supplying the Products and managing the Purchaser's account,

assessing the credit worthiness of the Purchaser, registering Legrand Australia's security interests on the PPSR and otherwise implementing these terms and conditions and for any other purpose described in the Privacy Policy and Credit Reporting Policy, and warrant that all data provided by the Purchaser is accurate; and

- (b) consent to any personal information collected by Legrand Australia being disclosed to third parties operating outside Australia including New Zealand, France, and other European countries, United States of America, and any other country where Legrand Australia or its related entities have a presence or engage third parties, acknowledge and agree that Australian Privacy Principle 8.1 will not apply to such disclosures, that Legrand Australia will not be required to take such steps as are reasonable in the circumstances to ensure such third parties outside of Australia comply with the Australian Privacy Principles and will not be accountable under the *Privacy Act 1988* (Cth) and the individual will not be able to seek redress against Legrand Australia under the *Privacy Act 1988* (Cth) in the event such overseas third parties do not comply.

23 Exports and Embargoes

- 23.1 This section applies where the Purchaser undertakes export, re-export or resale of the Products or where our commercial arrangement is not restricted solely to the Australian market (Exports).
- 23.2 The Purchaser warrants and undertakes to Legrand Australia:
- (a) The Purchaser shall comply with all the (re-) export control regulations of Australia, France, the EU and the USA and those of any other applicable jurisdiction and it shall obtain all necessary licences, shipping documents and authorisations required under such legislation in respect of such Exports.
- (b) The Purchaser shall not export or re-export the Products to a country that is subject to embargo or sanction without having obtained all necessary authorisations from Australian, French, European or American authorities, the United Nations or any other country or organisation that imposes such restrictions.
- (c) The Purchaser shall not supply the Products to parties, organisations or entities subject to embargoes, sanctions or other restrictions imposed by Australia, France, the EU, the USA, the United Nations or by any other country, or to parties, organisations or entities if there is reason to believe that they fail to fully comply with all applicable national or international regulations, sanctions and embargoes.
- (d) The Products are not intended to be used in connection with any sectors or use that is banned or subject to restrictions under any laws or regulations, unless all required

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- authorisation by the relevant bodies have been obtained.
- (e) All transfer and receipt of funds by the Purchaser comply with all national and international regulations.
- (f) To enable authorities or Legrand Australia to conduct compliance audits, the Purchaser upon request by Legrand Australia, shall promptly provide Legrand Australia with all relevant licences and authorisations, information as to the identity of the customer to whom the Products are supplied, the destination and intended use of the Products and the financial institutions or entities used to collect and issue payments.
- (g) The Purchaser shall notify Legrand Australia if the Purchaser suspects that any person the Purchaser has supplied the Products to may not be complying with any embargo, sanction or export control regulation.
- (h) Purchaser shall indemnify and hold harmless Legrand Australia from and against any and all claims, proceedings, actions, fines, losses, costs and damages arising out of or relating to any noncompliance by the Purchaser with any of the above undertakings or breach of any relevant export control regulations or sanction or embargo.
- 23.3 The Purchaser's compliance with all the above undertakings is a condition of Legrand Australia continuing to supply the Products to the Purchaser and Legrand Australia has the right to suspend such supply and terminate any agreement where we have a reasonable belief that the above undertakings are not being complied with or if any obligation under any agreement would constitute a breach of any national or international regulations or any embargo or sanction and Legrand Australia shall have no liability to the Purchaser or any third party by way of damages or otherwise in respect of such suspension or termination.
- 24 Online Apps**
- Where an online app is used in conjunction with a product supplied under these terms and conditions:
- (a) The app will be licensed separately under the licence agreement accompanying that app but this agreement shall otherwise apply to any use of the app in connection with the product, including without limitation in relation to any liability of Legrand Australia under the Australian Consumer Law or otherwise.
- (b) Legrand Australia warrants that it has used its best endeavours to ensure that the functionality provided by the app is as publicly represented by that app and/or by Legrand Australia but otherwise, to the maximum extent permitted by law, disclaims all liability for such representations.
- (c) Where an app advises that it collects personal data, any consent you provide to the collection of that data is taken to be a consent for the collection and use of that data by Legrand Australia under the Privacy Act (Cth). You also consent to that data being stored in the jurisdiction(s) stipulated by the app.
- 25 Repair Facilities and Spare Parts**
- If Legrand Australia or one of its Related Bodies Corporate is deemed the manufacturer of the Products under the Australian Consumer Law then to the extent permitted by law Legrand Australia and/or its Related Body Corporate hereby provides written notice pursuant to s 58(2) of the Australian Consumer Law that it does not guarantee that facilities for the repair of the Products are available; and/or parts for the Products are available.
- 26 Compliance with Legislation, Corporate and Social Responsibilities**
- 26.1 The Purchaser represents and warrants they will comply with all anti-corruption, anti-bribery, anti-trust and anti-money laundering laws, modern slavery legislation, embargo laws and embargos, other criminal laws or regulations and Legrand Group's Human Rights Charter (which can be accessed at <https://www.legrandgroup.com/en/our-commitments/csr-resource-center>) to the extent it is applicable to the performance of these terms and conditions.
- 26.2 The Purchaser acknowledges and agrees to participate in Legrand Australia's due diligence process in respect of the matters referred to in clause 26.1, before entering into any relationship and during the relationship.
- 26.3 Legrand Australia reserves the right undertake due diligence audits of the Purchaser, as part of Legrand Australia's due diligence process and the Purchaser acknowledges and agrees to participate and provide supporting information which is reasonably requested by Legrand Australia for the due diligence audit.
- 26.4 The Purchaser acknowledges and agrees that any breach of this clause is deemed a material breach entitling Legrand Australia to immediately terminate these terms and conditions pursuant to clause 14.1
- 27 Survival**
- Clauses 1, 4, 9, 10, 12, 15, 17, 21, 22 and 26 survive the termination of these terms and conditions as do any other provisions that by implication from their nature are intended to survive the termination and any rights and remedies accrued prior to termination.